



Your guide to **Family**  
**Cover Packages**  
**Funeral Plans**

Fully  
guaranteed  
Funeral Plans  
from as little  
as R90 p.m.

# Welcome

Planning ahead with Masia's funeral Parlour plan can be simple way of ensuring your loved ones are protected in the future against unexpected costs and worry of planning your

funeral, that's the reason why Masia's funerals Parlour have a family cover packages to cover all people to leave their love once with a happy memories not money worries

## Why Choose Masia's Funeral cover?

Our funeral professionals can accommodate your needs with skills, flexibility, create unique and meaningful ways to help you honor the life of your loved one and help through one's life of life most challenging time with dignity and respect.

We offer guidance regarding the premiums that should be charged for the benefit provided.

Our monthly premiums are low.



# How much does it cost?

Monthly Subscription:

|                                                        | ordinary | standard | C Class | B Class | A Class | Premium |
|--------------------------------------------------------|----------|----------|---------|---------|---------|---------|
| For principal member, Spouse & Children under 21 years | R90      | R110     | R180    | R240    | R280    | R320    |
| Additional member (maximum of 5 members)               | R20      | R30      | R40     | R50     | R60     | R70     |
| Service Value                                          | R6800    | R9000    | R15 000 | R23 000 | R35 000 | R60 000 |

## Transportation

Our local collection and delivery is within the following areas:

- Lebowakgomo
- Groblersdal
- Burgersfort
- Stofberg



*N.B: Extra kilometers will be charged beyond the above mention areas at R5.00 per kilometer*



# What does our Family Cover Packages include?

| Guaranteed Services         | ORDINARY<br>R90 pm                 | STANDARD<br>R110 pm                                                      | C CLASS<br>R180 pm                                                       | B CLASS<br>R240 pm                                                       | A CLASS<br>R280 pm                                                       | PREMIUM<br>R320 pm                                                       |
|-----------------------------|------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------|
| 1. Coffin                   | Ordinary Coffin                    | Standard Coffin                                                          | Moderate Coffin                                                          | X                                                                        | X                                                                        | X                                                                        |
| 2. Casket                   | X                                  | X                                                                        | X                                                                        | Standard /1 tier Casket                                                  | Casket                                                                   | X                                                                        |
| 3. Dome                     | X                                  | X                                                                        | X                                                                        | X                                                                        | X                                                                        | ✓                                                                        |
| 4. Hearse                   | ✓                                  | ✓                                                                        | ✓                                                                        | ✓                                                                        | ✓                                                                        | ✓                                                                        |
| 5. Family car               | 1                                  | 1                                                                        | 1                                                                        | 2                                                                        | 3                                                                        | 5                                                                        |
| 6. Grave Marker             | ✓                                  | X                                                                        | ✓                                                                        | X                                                                        | X                                                                        | X                                                                        |
| 7. Mini Tombstone           | X                                  | X                                                                        | X                                                                        | ✓                                                                        | ✓                                                                        | ✓                                                                        |
| 8. Name Board               | X                                  | ✓                                                                        | X                                                                        | X                                                                        | ✓                                                                        | ✓                                                                        |
| 9. Programmes               | 50                                 | 100                                                                      | 100                                                                      | 100                                                                      | 150                                                                      | 200 colour                                                               |
| 10. Roses                   | X                                  | X                                                                        | X                                                                        | 1                                                                        | 10 x single roses<br>1 rose(casket)                                      | 23 x single roses<br>1 x coffin spray                                    |
| 11. Refreshments            | X                                  | X                                                                        | X                                                                        | X                                                                        | ✓                                                                        | ✓                                                                        |
| 12. Stage                   | X                                  | X                                                                        | X                                                                        | X                                                                        | X                                                                        | ✓                                                                        |
| 13. Toilets                 | X                                  | X                                                                        | X                                                                        | X                                                                        | X                                                                        | ✓                                                                        |
| 14. Sound System            | X                                  | X                                                                        | X                                                                        | X                                                                        | X                                                                        | ✓                                                                        |
| 15.Pulpit                   | X                                  | X                                                                        | X                                                                        | X                                                                        | X                                                                        | ✓                                                                        |
| 16. Groceries               | X                                  | 50 kg Maize meal<br>12 kg Sugar<br>12 kg Cake<br>Flour<br>5l Cooking oil | 50 kg Maize meal<br>12 kg Sugar<br>12 kg Cake<br>Flour<br>5l Cooking oil | 50 kg Maize meal<br>12 kg Sugar<br>12 kg Cake<br>Flour<br>5l Cooking oil | 50 kg Maize meal<br>12 kg Sugar<br>12 kg Cake<br>Flour<br>5l Cooking oil | 50 kg Maize meal<br>12 kg Sugar<br>12 kg Cake<br>Flour<br>5l Cooking oil |
| 17. Chief mourner Assistant | X                                  | X                                                                        | X                                                                        | X                                                                        | X                                                                        | ✓                                                                        |
| 18. General Services        | Storage<br>Collection and delivery | Storage<br>Collection and delivery<br>Death Certificate                  | Storage<br>Collection and delivery<br>Death Certificate                  | Storage<br>Collection and delivery<br>Death Certificate                  | Storage<br>Collection and delivery<br>Death Certificate                  | Storage<br>Collection and delivery<br>Death Certificate                  |



## Frequently asked questions?



### 1. What documentation do I need when opening a policy?

You need certified ID/birth certificate copies of all people you want to include in a plan.

### 2. I have savings and life insurance why do I need a funeral plan?

Banks and financial companies won't organize your funeral Masia's funeral will, if you have saying see our packages for cash prices

### 4. What happen if I stop paying my plan?

Will give you 30 days of grace in which to make the payment and keep your plan in place. If the overdue

### 5. How long is the waiting period?

### 3. What if I change my mind, can I have a refund?

Yes you can have full refund of the money you paid if you change your mind within 28 days, if you cancel your plan after 28 days, a cancellation fee will be deducted from any refund due to you. Please refer to terms and conditions for further details or contact our office

payment is not received within 30 days we will cancel the plan for more details see terms and conditions

Our waiting period its 4 months



## Contacts

Our office Location  
Along Jane furse Hospital  
Road  
Back opposite Vulamehlo  
security offices  
P.O Box 17  
Jane Furse  
1085  
Office Contacts: 079 229  
6650

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Email:  
[info@masiasfuneralparlour.co.za](mailto:info@masiasfuneralparlour.co.za)  
Fax: 086 553 4552

Emergency contacts:  
Emmanuel Maduana: 073  
454 2331  
Maria Mpogeng: 072 373  
2227  
Mpho Mpogeng: 076 364  
7616 / 083 354 1121

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## Payments

Payments must be made  
before the 7<sup>th</sup> of every month;  
however alternative dates for  
payment can be made to suit  
the customer. 10% will be  
charged for any late payment  
which does exceed a month.

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It can be made preferably into  
a bank account and identity  
number must be used as  
reference, proof of payment  
must be submitted to the  
office for record keeping  
purpose or it can also be made  
directly at the office

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# **Masia's Funeral Terms & Conditions**



1. Funeral must be arranged four days prior to the actual for burial
2. All payments must be made three days prior to the actual funeral
3. The prices will remain the same even if the customer decides not to use any of the items listed in all mentioned packages.
4. Three months waiting period and for suicide it will be two years
5. Termination of cover will be made under the following conditions:
  - 5.1 written notification
  - 5.2 when a child reaches the age of 18 years
  - 5.3 failure to pay subscription for two months
  - 5.4 Any termination due to payment will be treated as new cover/ new member will have to undergo waiting period. in case of death during the waiting period, a member will be liable to pay a percentage of total cover and it must be paid three days before the funeral. See percentages below:
    - 5.4.1 standard = 50%
    - 5.4.2 C Class = 55%
    - 5.4.3 B Class = 60%
    - 5.4.4 A Class = 65%
    - 5.4.5 Premium = 70%

#### Required documents

Certified identity documents or birth certificate and proof of residence documents

NB. The above mentioned covers are made only for south African citizens only, other nationalities will be required to make prior arrangements with the managing director before joining for prior approval.

NB. The above mention cover will never be converted to cash or refund. If a member opts not to use our service he/she will automatically forfeit the cover. no extra funds will be required for any removal/collection made in the republic of south Africa except in ordinary cover and extra fees will be charged for any removal/collection made outside the country(RSA)

For any arrangements feel free to contact:

Managing director

Mpho Mpogeng

076 364 7616

083 354 1121